



# LockhartPower

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April 11, 2018

Jocelyn Boyd  
Chief Clerk and Administrator  
The Public Service Commission of South Carolina  
P. O. Drawer 11649  
Columbia, South Carolina 29211

Re: Public Service Commission of South Carolina  
Request for Information on Termination

Dear Ms. Boyd:

Enclosed please find ten (10) copies of Lockhart Power Company's response to the Public Service Commission's request for information on termination of electric service. The requested data was also provided under separate cover to the Office of Regulatory Staff. This response covers the 1st Quarter of 2018 and includes the following items:

1. Total number of customers whose services have been terminated (voluntary & involuntary).
2. Daily number of customers whose services have been involuntarily terminated.
3. Reasons for the involuntary terminations.
4. Average duration of involuntary terminations (in days).
5. Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service.

Please let us know if you have any questions concerning this information.

Kind Regards,



Janet H. Gaston  
Assistant Business Controller  
Lockhart Power Company

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PSC SC  
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## Quarterly Report on South Carolina Terminations

### 1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL # OF TERMINATIONS
Jan-18	42	53	95
Feb-18	89	17	106
Mar-18	51	22	73
Total	182	92	274

NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

### 2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

Jan-18			Feb-18			Mar-18		
DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED
1			1	12		1		
2			2			2		
3			3			3		
4			4			4		
5			5			5	4	
6			6			6		
7			7	8		7		
8			8			8		
9	8		9			9		
10			10			10		
11	14		11			11		
12			12	15	2	12	8	
13			13			13		
14			14			14		
15			15	16		15	9	
16			16			16		
17			17			17		
18			18			18		
19			19	4		19	9	
20			20	4		20		
21			21	1		21		
22	20		22	10		22		
23			23			23		
24			24			24		
25			25			25		
26			26	1		26	4	
27			27	15		27	15	2
28			28	1		28		
29			29			29		
30			30			30		
31			31			31		
TOTAL	42	0	TOTAL	87	2	TOTAL	49	2

### 4.) The average duration of involuntary terminations (in days)

MONTH	AVERAGE OUTAGE DURATION IN DAYS
Jan-18	2.12
Feb-18	1.14
Mar-18	2.36
Average	1.87

### 5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining

Company Response: Company procedures in effect governing involuntary terminations are unchanged since the last report.